

CHAPTER OPERATIONS

How should we hold chapter meetings?

Please review your school and state's recommendations for in-person gatherings. We are encouraging all chapters to plan for virtual meetings to start the academic year. Please [click here](#) for recommendations on running a successful virtual meeting.

What is my membership experience going to include if my chapter cannot meet in-person for fraternity or university events?

This year will look different, but we are introducing a number of new experiences and services that will provide you with ways to connect with your chapter and members from across the country like never before. We are also using this time to help you prepare for a better in-person experience when you are able to resume regular activities.

In short, you can expect a robust virtual experience that includes social activities, brotherhood events, leadership development, professional networking, and much more.

How is the national organization supporting chapters and alumni who manage chapter facilities?

To start, we have expanded the Cycyota Volunteer Institute programming to include training specifically geared for volunteers who oversee housing. Additionally, we have partnered with a new insurance company called Favor. Favor is providing greater coverage and education for our chapters and volunteers. We will be sharing more information at our [Grand Chapter](#) on August 16th, 2020, however, we encourage you to view their comprehensive resource, [Breaking the Chains of Infection](#) for best practices related to housing health and safety during

Have there been any updates to the Pyramid Program this year?

Yes. This year we simplified the Pyramid Program to give greater guidance and framework the chapter's success in a digital world. Click [here to learn more about the Pyramid Program](#).

Can our chapter still organize brotherhood, social, or service events?

Yes – although we anticipate most events will be held with fewer participants or take place virtually this fall. All chapters should review their university and state guidelines and continue to follow the recommendations and guidelines provided by our new insurance carrier, [here](#).

Our staff is always available to help you plan events. Please contact your Chapter Support Coordinator for assistance planning your next event.

How do we implement a digital academic plan?

The academic plan that you provided for your chapter should continue to move forward. Utilize Zoom and other digital services to set time for Chapter Study Hours. Regularly interact with your brotherhood to ensure they are keeping up with their academics in a digital space.

If you have questions or need additional guidance, please reach out to our Director of Fraternity services at stankus@deltasig.org.

FINANCE

Will I receive a discount on dues given the anticipated changes to my experience?

Yes. This fall, every undergraduate member will receive a COVID-19 credit that equals a 20% reduction (or \$43) in national dues. Additionally, we removed and/or reduced a variety of other chapter fees to lower the costs for the membership. Finally, we created financial incentives to further reduce costs for chapters that continue to operate at a high-level. Please [click here to see this year's financial sheet](#).

How can we collect dues in a digital space?

In January, we announced a new financial partnership with GreekBill. This new partnership provides chapters with an entire suite of financial services that also include dues billing and collection. We are pleased to share that chapters can utilize this service via a single sign on process through [MyDeltaSig](#).

We are asking all chapters to onboard with Greekbill before August 30th. Please contact our account representative, [Riley Moffatt](#), to setup your account today.

Where can find our chapter bill?

Your chapter bill is now located under your [MyDeltaSig](#) portal. You can update status reports, reports, forms, chapter statements and more underneath this portal.

RECRUITMENT, NEW MEMBER EDUCATION AND RITUAL

Can we recruit new members?

Absolutely. Students are still looking for connections and your chapter remains one of the best opportunities for people to create a meaningful college experience. Two actions you can take to build a successful recruitment plan this fall are:

- 1) visit our [Growth Site](#) for recruitment resources
- 2) schedule a recruitment meeting with your [Chapter Support Coordinator](#).

For chapters that reach their growth goal, they will receive an additional \$1,000 credit to the spring dues.

Where can I find additional recruitment resources?

You can find additional resources on the [Growth Site](#) that can help you drive your virtual recruitment experience. You can also reach out to info@deltasig.org to request a growth coaching call.

Delta Sigma Phi also partnered with [Phired Up](#) to provide regular interactive video and educational training videos to help support you throughout this year. To learn more, click [here](#).

How should our chapter deliver new member education? Is there a virtual option?

Every chapter will have two ways to deliver new member education. The first is by using [MyDeltaSig](#) to access the facilitation guides and online resources that will help onboard your newest members. These resources can be found under The LAMP icon when accessing your ChapterSpot portal. The second is by signing-up for a national new member education program that is facilitated by headquarters' staff – this program will begin on September 15, 2020.

In addition, this year, the Gordian knot will be in digital format only. You can find the Gordian Knot located at your [MyDeltaSig](#) portal.

How should we initiate any spring 2020 new members that have not been initiated?

While more than 500 new members were initiated virtually last year, approximately 200 new members are scheduled to be initiated this fall. We ask that all spring 2020 new members participate in the formal initiation ceremony by August 30th, 2020. If needed, please contact your [Chapter Support Coordinator](#) for assistance with your initiation ceremony.

How should we initiate fall 2020 new members? Can initiation be held online?

At this time, we are asking that all chapters conduct only the formal initiation ceremony either online or in-person if permitted by school and local government guidelines. During an in-person formal ceremony, we ask that you:

- Limit the number of individuals participating in the ceremony. Chapters can initiate new members with essential officers only. The number of new members that can be initiated at a time should follow school, local, and state guidelines.
- Follow health and safety guidelines stated by your school and local government.
- Remain at least six feet apart at all times.
- Refrain from any contact, including ceremony traditions such as the grip.

To conduct an online formal initiation ceremony, we ask that you contact your [Chapter Support Coordinator](#) so that he can host a secure event. Our plan is to assist chapters with online initiations during the entire month of October. Last year, we assisted 45 chapters with their online initiation.

MENTAL HEALTH

What additional resources does the national office have to help my chapter with other health and safety concerns, specifically with mental health?

The [national office has a set of resources that are available here](#), but if you know of a brother who needs additional support, please contact a mental health provider immediately. We understand that the challenges of a global pandemic will impact the mental health of every person. Please be kind and supportive of each other, and create opportunities for every member to connect on a regular basis.

HEALTH AND SAFETY

What happens if there is an outbreak of COVID-19 at our chapter?

First, you should adhere to the local CDC, state and institutional protocols. Prior to the start of the academic year, it is important to understand and prepare for how you will manage the situation. If you need help in identifying your protocols, please reach out to your chapter support coordinator.

If you are housed, please immediately contact your local ACB to discuss next steps. Within our [Breaking the Chain](#) document you can identify steps to prevent, mitigate and manage the situation to ensure the health and safety of the membership.

What will national office do if my campus has a change in protocol on account of COVID-19?



If there is a change in your campus status on account of COVID-19, please notify your Chapter Support Coordinator immediately. Quickly thereafter, the national office in collaboration with your chapter ACB and undergraduate leadership, will identify steps to support your chapter through the transition.

What is the best resource to utilize to prepare for risk prevention this year?

We have partnered with a new insurance carrier to provide better coverage, training and prevention for our members this year. Please utilize the [Breaking the Chain](#) document to help you support your chapter in all risk prevention measures.

For additional guidance and support, please contact Aaron Noon, Director of Responsibility, at noon@deltasig.org.